Company Profile

Since the company formed in 1976, Feedwater Limited has been at the leading edge of the water treatment industry, providing our customers with safe, controllable and cost-effective programmes for water management. We were helping prevent Legionnaires’ Disease before most people had even heard of it.

We are committed to quality and as long ago as 1989 we achieved ISO 9001 accreditation (making us one of the very first companies in our sector). We were also a founder registrant of the Legionella Control Association and its Code of Conduct for Service Providers.

An entirely British-owned private company, Feedwater has a tradition of innovation and welcomes the challenges which our industry presents, be it environmental demands to reduce chemical and water consumption or to meet the increasing burden placed on our customers through legislative compliance.

During Feedwater’s development, our expertise and technical resources have expanded to include our own-brand range of over one hundred treatment chemicals manufactured in-house, plus a broad range of conditioning and control equipment.

Our flexible approach to meeting the demands of our changing market, whilst retaining timeless standards of quality and customer service, has enabled Feedwater to become one of the leading companies in the field of water treatment.

Total Capability

**Water Treatment Chemicals**
- Steam boilers and cooling towers
- Building Services applications
- Process and effluent treatment
- Potable water and swimming pools
- Bespoke product development R&D

**Water Treatment Equipment**
- Chemical dosage and control systems
- Water softeners
- Filtration and Reverse Osmosis
- Installation and maintenance service
- Design and consultancy

**Legionella Control Services**
- Legionella risk assessments
- L8 compliance & water hygiene services
- Legionella analysis service
- Legionella awareness training
- Chlorine Dioxide

**Disinfection and Cleaning Services**
- Cooling tower cleaning and refurbishment
- Water hygiene disinfections
- Acid cleaning processes
- Pre-commission and renovation cleaning
- Activ-Ox® foam cleaning

**Consultancy, Analysis and Training**
- UKAS accredited laboratory
- Rapid Legionella analysis
- Bespoke training and assessment
- On site analysis, service and consultancy
- Bespoke contracts
- ‘Partnership’ development

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**Partnership**

Feedwater has always viewed its role as one of partnership with its customers. Indeed, it is the constantly changing demands of our customers in industry, commerce and public health, which shape the very nature of the products and services we provide.

Increased competitiveness, environmental awareness and stringent health and safety regulations have led many organisations to critically review the use of water and energy.

We adopt a creative, flexible approach to problem solving tailored to our customers’ needs and each year we save them £ millions in operating costs with our products and services. In addition to providing traditional products and services associated with steam boilers, cooling systems and process water, we can offer on-site consultancy and water audits aimed at delivering added value to your business through improved water management.

Feedwater combines experience and professional expertise for each customer’s particular requirements, with measures designed specifically to ensure your systems operate safety and efficiently.

Through our ‘partnership’ approach we can customise treatment programmes to meet individual needs, tailor site services and support to meet agreed ‘key performance indicators’ and ‘risk/reward’ incentives, and structure on-site training and account management to achieve the objectives of customers and Feedwater alike.

**Quality and Innovation**

Feedwater’s success and growth is built upon a sound base of technical excellence, an innovative approach and a commitment to quality.

We are founder members of the Legionella Control Association’s Code of Conduct for Service Providers and continue to lead the way in helping our customers to comply with the relevant regulatory demands.

Our long standing ISO 9001 registration is a reflection of our commitment to quality and the fact that we are the only UK water treatment company to have its own UKAS accredited laboratory demonstrates our ongoing development of quality assured services and our ability to work to exacting standards. We are the winner of two SMART Awards for innovation and a “Global Challenge” award for Dedication to the Environment.

In-house research and development has produced a unique range of products which offer significant benefits to industrial and commercial users of water – whether for heating, cooling, process, domestic or effluent treatment applications.

Our product innovation extends beyond speciality chemicals to dosage and control systems, the novel use of software for risk assessments, web based log books and CD-ROM based training, as well as our service provision.

We believe innovation through partnership with our customers and suppliers ensures we can meet whatever technical, environmental or regulatory challenges lie ahead.

**A Complete Service**

Feedwater provides a comprehensive service to our customers. From initial consultation and survey, chemical and service programme design, contract implementation, routine cleaning and analysis, risk assessment and review through to the ‘design and build’ of major equipment systems our expertise provides total capability to undertake any water treatment task.